



**morphy richards**

**3 Year  
Guarantee\***

\*Upon registering your product  
at [morphyrichards.co.uk](http://morphyrichards.co.uk)

VIBE Handheld  
Garment Steamer



Model No.  
**361002**

**User Manual**

Please read and keep these instructions for future use



## HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

Please read these instructions carefully before using the product.

- This appliance can be used by children aged from 8 years and above by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazard involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Keep the appliance and its cord out of reach of children less than 8 years of age at all times.
- The appliance must not be left unattended while it is connected to the mains supply.



## HEALTH AND SAFETY

- The plug must be removed from the socket before filling with water.
- The appliance must be rested on a flat, stable, heat resistant surface.
- The appliance is not to be used if it has been dropped or if there are visible signs of damage or it is leaking.
- Do not operate with a damaged supply cord or grommet, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- This appliance is not intended to be operated with an extension cable or by means of an external timer or a separate remote control system.
- This appliance is intended for household use only. It is not suitable for use in staff kitchen areas in shops, offices and other commercial environments.



## HEALTH AND SAFETY

### PERSONAL SAFETY

- To protect against the risk of electrical shock do not put the appliance in water or in any other liquid.
- Do not use the appliance for other than intended use.
- Never aim the steam directly towards people , animals or plants.

### ELECTRICAL DETAILS

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).
- Do not let the mains lead come into contact with the hot steaming plate of the appliance.
- Should the fuse in the mains plug require changing, replace it with a fuse of the same rating as originally fitted.
- The power consumption in off mode is 0W.
- **WARNING:** This appliance must be earthed.



**WARNING:** Care should be taken when using the appliance due to emission of steam.

**WARNING:** Misuse of the appliance could cause personal injury.

**WARNING:** Disconnect from the mains supply before carrying out any routine maintenance.



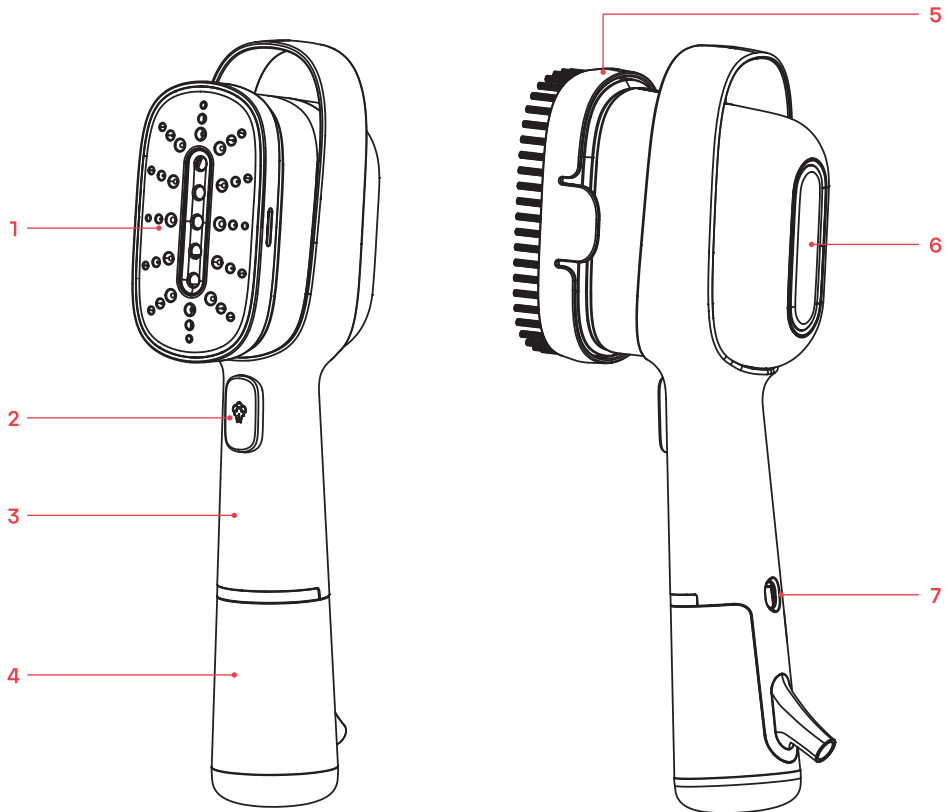
**CAUTION!**  
**HOT**

**WARNING:** Burns can occur from touching hot parts, hot water or steam.

**WARNING:** To avoid electric shock, do not immerse appliance in water or other liquids.



## PRODUCT OVERVIEW



1. Steam Plate
2. Steam Trigger
3. Handle
4. Removeable Water Tank

5. Brush Attachment
6. Power Indicator Light
7. Power On/Off Switch



## BEFORE FIRST USE

- Remove all labels (except the rating label) and tags from the garment steamer.

## FILLING THE WATER TANK

Before filling the removeable water tank (4) ensure the garment steamer is not plugged in to the mains socket.

- Hold the handle (3) with one hand and with the other hand pull the removable water tank downwards to remove it. **Fig A.**
- Lift the bung out of the filling hole and fill the water tank via the filling hole, until water reaches the top of the tank. **DO NOT** overfill. **Fig B** and **Fig C.**
- Replace the bung, dry any excess water from the tank, then firmly press it back into position.

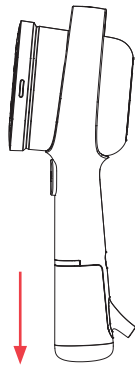


Fig A

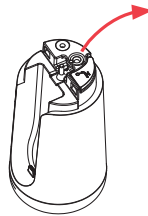


Fig B




Fig C

**IMPORTANT: WE RECOMMEND USING DISTILLED, DEIONISED OR DEMINERALISED WATER ONLY.**

**Never use battery topping up fluid or water containing any substances like starch, sugar, fragrant additives or defrosted water from a refrigerator.**



## USING YOUR GARMENT STEAMER

- **Important:** Before steaming your clothing, we recommend passing it over the inner hem or similar area to test the steam temperature is suitable for the fabric.
- **Important:** If you see **Do Not Steam** or this icon  on the garment care label. Do not steam the garment.
- Plug the garment steamer into the mains power supply and turn on the power with the power on/off switch (7).
- The power indicator light (6) will illuminate. Allow approximately 30 seconds for the garment steamer to pre-heat.
- Press and hold the steam trigger (2), the pump can be heard drawing water from the tank to release the steam. It may take up to 4 seconds to generate steam.
- Hold the steam plate (1) around 2.5cm from the surface of the garment. Pass the garment steamer over the garment whilst steaming. You may need to do this a few times to remove more stubborn creases.
- To stop steaming release the steam trigger.

**Note:** The power indicator light will cycle on and off during steaming as the temperature is boosted.

**Note:** If small amounts of water drip during use, the steamer needs time to get back up to full temperature. Allow the steamer to reheat before steaming again.

**Note:** Wearing clothes immediately after steaming can create wrinkles/ creases. Always allow clothing to cool for about 5 minutes after steaming.

## HANGING THE GARMENT TO STEAM

- Use a non-metal coat hanger to hang a garment to be steamed.

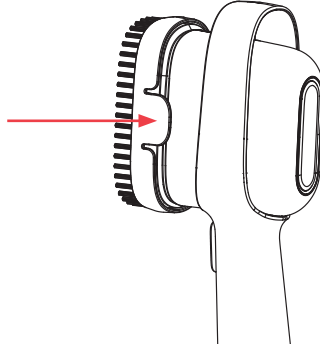
**CAUTION:** If hanging the garment against a vertical surface such as a door, take care not to damage the surface with steam.

- **WARNING:** Do not direct steam at people or animals. Do not steam clothes that are being worn.




## BRUSH ATTACHMENT (5)

- If required the brush attachment (5) can be used to relax the fibres of a garment.



- While the garment steamer is cold, clip the tab into place on each side of the appliance.
- Brush the garment before steaming.
- To remove, allow the steamer to cool before unclipping the tabs at the side of the brush attachment.

**CAUTION:** Allow the steamer to cool fully prior to removing the brush attachment, remove with care as condensation may build up during use.

- **Important:** If you see **Do Not Iron** or this icon  on the garment care label. Do not allow the steam plate (1) to come into contact with the garment instead attach the brush attachment and make sure to test on an inconspicuous area prior to steaming the entire garment.

## REFILLING

- To refill, turn the garment steamer off using the Power On/Off button (7), unplug from mains socket and follow the filling procedure above.



## CLEANING YOUR GARMENT STEAMER

### TO CLEAN THE EXTERIOR

- When you have finished using the garment steamer, unplug from the main socket, allow to cool fully.
- Wipe the steam plate (1) and outer surface with soft, damp cloth and small amount of mild detergent if required.
- Allow the garment steamer to dry fully. Turn it back on and lightly steam over an old cloth. This will remove any residue left inside the steam holes.
- Unplug and allow the steamer to cool fully again, before detaching the water tank (4) and emptying any remaining water.
- **Note:** Never use abrasive cleanser or scouring pads that may scratch or discolour the steamer.

### TO CLEAN THE BRUSH ATTACHMENT (5)

- Wipe with a soft, damp cloth and allow to dry fully before using again or storing.

## STORING YOUR GARMENT STEAMER

- Ensure the garment steamer and brush attachment (5) have dried fully after cleaning.
- Wrap the cord loosely around the appliance.
- Store in a cool, dry place.

**WARNING:** Do not pull or wrap the cable too tightly as doing so could damage the cable which is not covered under warranty.



## TROUBLESHOOTING

Problem	Solution
<b>No power or not heating up.</b>	Check the fuse and try a new fuse with the same rating.
	Try a different appliance in the socket as it may be the socket that is at fault.
	Check the power on/off switch at the back of the garment steamer is in the On position.
<b>Not enough steam or no steam is coming out of the steamer.</b>	The steamer isn't heated up to full temperature. Always allow steamer to preheat for at least 15 seconds
	There is not enough water in the water tank. Refill the water tank.
	The water pump hasn't been primed. After preheating, always prime the water pump by holding the steam trigger until steam forms to ensure enough water is in the boiler.
<b>Discolored water is coming through the holes and staining the fabric.</b>	Discolored water is coming through the holes and staining the fabric. Empty the water tank after each use. Only use distilled, de-ionised or demineralised water. See Filling the water tank section of the manual.
	Perfumed or scented additives were used. Do not use fragranced water. See Filling The Water Tank section of the manual.
<b>Garment steamer is leaking or spitting.</b>	Steamer is not hot enough. Allow the steamer to heat for at least 30 seconds or wait until the indicator light turn off.
	Water tank is running low. Refill the water tank



## SPARE PARTS

Part Number	Description	Qty per Product	Key Number
01200	Water Tank with bung	1	4
01201	Brush Attachment	1	5



## CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

**email: [hello@morphyrichards.co.uk](mailto:hello@morphyrichards.co.uk)**

**[www.morphyrichards.co.uk](http://www.morphyrichards.co.uk)**

## PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.







## REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



To validate your 3 year guarantee, scan the QR code or register online at [www.morphyrichards.co.uk](http://www.morphyrichards.co.uk)

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

### YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

**Model no.**

**Serial no.**

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out on the next page (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



## REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

### Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

### Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



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# morphy richards



@morphyrichardsuk #loveyourmorphy

[morphyrichards.co.uk](http://morphyrichards.co.uk)

**Morphy Richards**

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